



**OFFICE OF THE DIRECTOR,
ROURKELA GOVT HOSPITAL, ODISHA**



Tender No: 774.

Date: 08.08.2019.

**NOTICE FOR INVITATION OF TENDER FOR PROVIDING
HOSPITAL INFORMATION SYSTEM IN ROURKELA GOVT
HOSPITAL, ROURKELA,**

Date for Availability of Tender

: 09-08-2019.

In the website of respective district Last

: sundargarh.nic.in

Date for Submission of Tender Date,

: 20-08-2019 (5 PM)

time & venue of Opening Tender

: 21-08-2019 (11 AM)

Office of the Director RGH,
Rourkela

Address for submission

: Office of the Director, RGH, Rourkela

Earnest Money

: Rs.2,00,000/- (Refundable without Interest)

Tender paper cost

: Rs. 2,000/- (Non-refundable)

(in favor of "Rourkela Govt Hospital Society" payable
at SBI. RI Branch Rourkela)

Mohan
8-8-19

Sealed tender are invited from interested reputed dealer/suppliers for (i) Providing Supply, Installation, Commissioning of remote Information Kiosks along With Integrated Hardware, Software and Mobile APP with One Year Comprehensive Maintenance for all the Supplied Hardware and Software. (ii) Hardware, Software and Mobile APP for Stock Position of Drugs and Consumables at RGH, Rourkela as per the Specification given below for Supply, Installation, Commissioning in RGH, Rourkela. The evaluation forms & format of quotation completed in all respect should reach the undersigned on or before _____.

The quotation shall be opened on the _____, Time: _____, at the Office of the DIRECTOR, RGH, Rourkela in presence of the bidders or their authorized representatives.

The undersigned reserves the right to reject all or any of the tender without assigning any reason thereof.

Mohan
8-8-19

SL NO	DESCRIPTION OF GOODS	SPECIFICATION	QTY.	WARRANTY
-------	----------------------	---------------	------	----------

A- KIOSK HARDWARE, SOFTWARE & APPLICATION

1	KIOSK(ISO CERTIFIED) (32 INCH FULL HD DISPLAY) WITH SOFTWARE FOR HOSPITAL INFORMATION SYSTEM (INCLUDING INSTALLATION)	CONFIGURATION • WINDOWS 7 OPERATING SYSTEM, MS- OFFICE 2007, INTEL CORE-i3, 4 GB RAM, 1000 GB HDD, 1 GB GRAPHICS, CONNECTIVITY •AV INPUT: HDMI X 1, COMPONENT (BNC) X 1, COMPOSITE (RCA) X 1, COMPOSITE (BNC) X 1, S-VIDEO X 1, AUDIO (L/R) X 2 •AV OUTPUT: COMPOSITE (BNC) X 1, AUDIO (L/R) X 1 •PC: VGA-IN D-SUB 15HD, VGA-OUT D-SUB 15HD, DVI-D X 1, RS232 D-SUB9, RS232 D-SUB9 OUTPUT, 3.5 MM PC AUDIO INPUT X 1 CONVENIENCE •ENERGY-SAVING FUNCTIONS: SMART POWER •KEYBOARD CONTROL: HIDDEN, LOCKABLE •PICTURE IN PICTURE: PBP, PIP, POP •PICTURE PERFORMANCE: ADVANCED COLOUR CONTROL •PLACEMENT: LANDSCAPE •REMOTE CONTROL SIGNAL: LOCKABLE •SCREEN-SAVING FUNCTIONS: PIXEL SHIFT, LOW BRIGHTNESS DIMENSIONS •BEZEL THICKNESS: 44.5 MM VERTICAL, 46 MM HORIZONTAL •PRODUCT WEIGHT: 98 KG •SET DIMENSIONS (W X H X D): 1024 X 1380 X 560 MM OPERATING CONDITIONS •MTBF: 50,000 HOUR(S) •RELATIVE HUMIDITY: 5 - 90 % •TEMPERATURE RANGE (OPERATION): 0 - 40 °C PICTURE/DISPLAY •BRAND: LG/SAMSUNG/SONY •DISPLAY TYPE: LED •ASPECT RATIO: 16:9 •BRIGHTNESS: 500 CD/M² •CONTRAST RATIO (TYPICAL): 1400:1 •DIAGONAL SCREEN SIZE: 32 INCH / 80 CM •DISPLAY COLOURS: 1.06 BILLION COLOURS	2	
---	---	---	---	--

Munet
8-8-16

•OPTIMUM RESOLUTION: 1920 X 1080
@ 60 HZ

•PANEL RESOLUTION: 1920 X 1080P

•PICTURE ENHANCEMENT: 3/2 -2/2

MOTION PULL DOWN, 3D

COMBIFILTER, MOTION COMPENS.

DEINTERLACING, PROGRESSIVE

SCAN, 3D MA DEINTERLACING,

DYNAMIC CONTRAST

ENHANCEMENT

•PIXEL PITCH: 0.485 X 0.485

•RESPONSE TIME (TYPICAL): 5 MS

•VIEWING ANGLE: 178° (H)/178° (V)

POWER

•CONSUMPTION (ON MODE):

TYPICAL 135 W

•MAINS POWER: 90-264 VAC, 50/60 HZ

•STANDBY POWER CONSUMPTION: <

1 W

SOUND

• BUILT-IN SPEAKERS: 2 X 7 W (8

OHM)

SUPPORTED DISPLAY RESOLUTION

COMPUTER FORMATS

VIDEO FORMATS

•1080P 50, 60 HZ

INTERACTIVITY

MULTI-TOUCH TECHNOLOGY: 6

TOUCH POINTS SIMULTANEOUSLY,

INFRARED TOUCH, USB

CONNECTION, 4-MM SAFETY GLASS

SOFTWARE

**KIOSK SOFTWARE FOR HOSPITAL
INFORMATION SYSTEM:**

9 NOS OF DYNAMIC MODULES

WITH ADMIN PANEL

(IN ENGLISH & ODIYA
LANGUAGE)

1. HOSPITAL INFO
2. HOSPITAL ADMINISTRATION
3. MEDICINE STOCK WITH
SEARCH OPTION
4. DOCTORS DUTY LIST
(EMERGENCY AND GENERAL)
5. NURSING STAFF DUTY LIST
6. HOSPITAL MIRROR (ALL OPD
AND DEPARTMENT LIST WITH
DOCTORS IN CHARGE NAME
&TIME)
7. BLOOD STOCK AVAILABILITY
IN BLOOD BANK

M. S. S.
8-8-24

		8. FEEDBACK FORM WITH SMILEY 9. GRIEVENCE REDRESSAL 3 NOS OF STATIC MODULES (IN ENGLISH & ODIYA LANGUAGE) 1. SERVICES & FACILITIES (NIDAN, NIRAMAYA, ETC.) a. NUMBER OF BEDS b. EMERGENCY NUMBERS c. HELPLINE NUMBERS d. AMBULANCE SERVICE NUMBERS e. OTHER SERVICES & FACILITIES 2. CITIZEN CHARTER 3. HOSPITAL MAP		
2	ANDROID MOBILE APP & WEB APPLICATION WITH ONLINE HOSTING FOR HOSPITAL INFORMATION SYSTEM	ANDROID MOBILE APP & WEB APPLICATION WITH ONLINE HOSTING FOR HOSPITAL INFORMATION SYSTEM: ANDROID MOBILE APP (WITH ADMIN PANEL) DESIGNED FOR HOSPITAL INFORMATION SYSTEM WITH 1 YEAR OF INTERNET SPACE & HOSTING	1	
3	SERVER AIO PC (BRANDED)	HP/LENOVO/DELL /HCL/ACER BRANDED ALL IN ONE SERVER PC WITH INTEL i3 PROCESSOR, 4 GB RAM, 1000 GB HDD, GRAPHICS, 20" FULL HD 1920X1080P LED DISPLAY. 1 YEAR ON SITE COMPANY WARRANTY	1	

B- SCROLLING SOFTWARE AND HARDWARE FOR STOCK POSITION OF DRUGS & CONSUMABLES

1	SCROLLING SOFTWARE FOR STOCK POSITION OF DRUGS & CONSUMABLE	1 NO OF DYNAMIC MODULE FOR STOCK POSITION OF DRUGS & CONSUMABLE (WITH ADMIN PANEL)	1	
2	ANDROID MOBILE APP & WEB APPLICATION WITH ONLINE HOSTING FOR STOCK POSITION OF DRUGS & CONSUMABLE	ANDROID MOBILE APP (WITH ADMIN PANEL) DESIGNED FOR STOCK POSITION OF DRUGS & CONSUMABLE WITH 1 YEAR OF INTERNET SPACE & HOSTING	1	
3	DISPLAY UNIT (BRANDED)	BRANDED 55" LED FULL HD TELEVISION	1	

Monu
2-8-19

Instructions to Bidders

3.1 Submission of the Proposal

- a) The proposal shall be submitted in a sealed envelope with clear inscription as "PROPOSAL FOR Providing Hospital Information System, to RGH, ROURKELA RFP REFERENCE NO....." on top of it before due date and time.
- b) The proposal shall be in two parts i.e. Cover-A and Cover-B. "Cover-A" shall contain the Technical Proposal and "Cover-B" shall contain the Financial Proposal.
- c) Technical and Financial proposal shall be submitted separately in sealed covers with clear inscription as "TECHNICAL/ FINANCIAL PROPOSAL; REF REFERENCE NO....." on top of respective covers and both the sealed envelopes shall be sealed in a third envelop with required inscription on it as mentioned in Clauses (a) above.

3.2 Contents of the Proposal

- a) The technical proposal in addition to proof of eligibility shall contain:
 - 1. All the information, documents and clarifications as required under Annexure 1 & Annexure 2.
 - 2. EMD (in form of DD/FDR or Bank Guarantee) and RFP Document Cost (in form of DD).
 - 3. Copy of the RFP Document signed on every page by the duly authorized signatory and content of document should be submitted with flagging and page numbering with a page of contents on first page.
 - 4. Authorization Certificate issued by the Agency for the signatory signing the documents submitted to RKS, RGH, ROURKELA for this Tender.
- B) The Financial Proposal shall be submitted in the format given in Annexure 2.

3.3 Evaluation and Selection

- a) The proposal shall be evaluated in two stages i.e. technical evaluation and financial evaluation.
- b) Those applicants who shall qualify in the technical evaluation shall be eligible for participation in Financial Proposal Opening.
- c) For financial evaluation, price excluding Tax shall be taken in to consideration.
- d) Financial Bids shall be opened in the presence of the technically qualified bidders' representatives, who choose to attend in person at the address given below-

DIRECTOR, RGH, ROURKELA (ODISHA)

Handwritten signature
8-8-19

3.4 Award of Contract

- a) Contract shall be awarded to the Firm whose proposal will be determined to be substantially responsive and who has offered the lowest evaluation bid price.
- b) In case two or more technically qualified Firms quote the same lowest price, the Firm with the higher mark in the technical bid shall be awarded the contract.
- c) In case two or more technically qualified Firms having same technical scores quote the same lowest price, the Firm having the highest average turnover in last 3 Financial Years among the lowest bidders shall be awarded the contract.
- d) Any effort by a Firm to influence the employer in its decision on bid evaluation or placement of work order may result in rejection of the Firm's offer.
- e) Payment against the successful installation will be made to the bidder within 7 working days.
- f) Any legal dispute arising out of this is subject to ROURKELA Jurisdiction only.

TERMS AND CONDITIONS:

1. BID PRICE :

- 1.1 Bid price should be inclusive of Supply, Installation & Transportation of goods.
- 1.2 All duties, taxes and other levies payable by the dealer under the contract shall be included in the total price.
- 1.3 The rates quoted by the bidder shall be fixed for the duration of the contract and shall not be subject to adjustment on any account.
- 1.4 The price should be quoted in Indian Rupees only.
- 1.5 One year guarantee of the products supplied from the date of purchase of delivery of products.

2. QUOTATION SUBMISSION:

The bidder can submit the quotation for any one of the items or for all items together in one quotation form.

3. VALIDITY OF QUOTATION:

Quotation shall remain valid for a period OF ONE YEAR after the date specified for submission.

4. EVALUATION OF QUOTATIONS:

The purchaser will evaluate and compare the quotations determined to be substantially responsive i.e. which

- 4.1 Are properly signed.
- 4.2 Confirm to the terms & conditions and specifications.
- 4.3 The quotations would be evaluated for each item.

5. INSTRUCTIONS TO BIDDERS ELIGIBILITY CRITERIA:

At the time of submission of bid response, the Bidder should conform and submit the following documents to and be able to produce original documents of the following:-

- 5.1 Demonstrate the software in front of the committee.
- 5.2 The bidder should be a company/ registered dealer/ Manufacturer in India under companies Act 1956 and operating in IT Services in Odisha as of 31st March 2018.
- 5.3 The bidder must have a registered office in the state of Odisha.
- 5.4 The bidder must have PAN and registered with GST.

Man
P-8-19

- 5.5 The bidder should have a proven track record of successful implementation of same Hospital Information software worth of ₹ 10, 00, 000/- (Rupees Ten Lakhs) each or more for at least Three Govt. Hospitals in Odisha.
- 5.6 The bidder shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government/PSU.
- 5.7 The bidder must install the software in our Hospital, within 15 days from the date of work order issued.
- 5.8 If any breakdown in software or hardware occurs, the bidder must provide technical support within 2 Hours from the complain register time.
- 5.9 The Bidder is not permitted to modify, substitute or withdraw their Proposal after submission

The undersigned reserves the right to reject all or any of the tender without assigning any reason thereof.

Director, RGH, Rourkela

Monu
8-8-19

EVALUATION FORM

TECHNICAL BID*

1	NAME OF THE SUPPLIER	
2	FULL ADDRESS OF SUPPLIER'S: TELEPHONE NO. FAX NO. E-MAIL ADDRESS:	
3	ARE YOU A DEALER/ SUPPLIER (DEALER CERTIFICATE TO BE ATTACHED)	
4	TIN / PAN NO. (WITH COPY OF CERTIFICATE)	
5	DEMONSTRATION OF SOFTWARE AVAILIABLE AT PRESENT FOR DEMONSTRATION- SATISFACTORY/ OR UNSATISFACTOR	
6	WORK EXPERIENCE - The bidder should have a proven track record of successful implementation of same software for Hospital Information system worth of ₹ 10, 00, 000/- (Rupees Ten Lakhs) each or more for at- least Three Govt. Hospitals in Odisha.	
7	SERVICE / MAINTENANCE / CMC-(Comprehensive one year If any breakdown in software or hardware occurs, the bidder must provide technical support within 2 Hours from the complain register time	
8	2 Years of Extended AMC (Annual Maintenance Contract)	

I/WE DO HEREBY CERTIFY THAT THE ABOVE MENTIONED PARTICULARS ARE TRUE

AND CORRECT.

DECLARATION BY THE BIDDER:

It is hereby declared that i / we the undersigned, have read and examined all the terms and conditions etc. Of the quotation call notice for which i / we have signed and submitted the bid under proper lawful power of attorney. It is also certified that all the terms and conditions of the tender document are fully acceptable to me / us and i / we will abide by the conditions of the terms and conditions. This is also certified that our principal manufacturing firm have no objection in signing the purchase contract if the opportunity for the supply of the items against this tender is given to me / us.

SIGNATURE:

SEAL:

DATE:

ADDRESS:

Moneys
8-8-19

FINANCIAL BID*

SL	SPECIFICATION	QTY.	PRICE
1	LG 32" FULL HD TOUCH DISPLAY KIOSK WITH INTEL PENTIUM I3 PROCESSOR, 4 GB RAM, 1000 GB HDD, HD GRAPHICS, WITH FULL METAL BODY COVER, COLOUR-OFF WHITE INCLUDING ALL ELECTRICAL FITTINGS, 1 YEAR ON SITE COMPANY WARRANTY	2	
	HOSPITAL INFORMATION SYSTEM SOFTWARE FOR KIOSK	1	
	ANDROID MOBILE APP (WITH ADMIN PANEL) DESIGNED FOR HOSPITAL INFORMATION SYSTEM WITH 1 YEAR OF INTERNET SPACE & HOSTING	1	
	HP/LENOVO/DELL /HCL/ACER BRANDED ALL IN ONE SERVER PC WITH INTEL i3 PROCESSOR, 4 GB RAM, 1000 GB HDD, GRAPHICS, 20" FULL HD 1920X1080P LED DISPLAY. 1 YEAR ON SITE COMPANY WARRANTY	1	
	1 NO OF DYNAMIC MODULE FOR STOCK POSITION OF DRUGS & CONSUMABLE (WITH ADMIN PANEL)	1	
2	ANDROID MOBILE APP (WITH ADMIN PANEL) DESIGNED FOR STOCK POSITION OF DRUGS & CONSUMABLE WITH 1 YEAR OF INTERNET SPACE & HOSTING	1	
	BRANDED 55" LED FULL HD TELEVISION. 1 YEAR ON SITE COMPANY WARRANTY	1	
Total Price including 2 years CMC			

NB:-

I/we agree to other terms and conditions of the tender and also confirm we will provide the materials as per the standard specified in the document. Rate to be quoted by individual price.

SIGNATURE OF THE BIDDER

DATE:

SEAL:

Mohd 8-8-19